

CANCELLATIONS POLICY

You can cancel your child/children's place at Sports Plus at any time, however please note if you cancel a place we may have already incurred costs on your behalf.

Cancellations must be confirmed in writing, via email (sportsplus@christiansinsport.org.uk), with the Christians in Sport office and the amount refundable will be taken from the date we receive this written confirmation.

If you cancel **30 days or more** before the start date you will receive a full refund less your deposit.

If you cancel **less than 30 days** before the start date no refund will be given.

Please note:

- Christians in Sport reserve the right to change/cancel any programme elements in the unlikely event of unforeseen circumstances.
- If for any reason Sports Plus is cancelled prior to the start of the event a full refund, including deposit, will be given. If for any reason Sports Plus is cancelled during the event a pro-rata refund will be given.
- If your child is unable to attend Sports Plus due to injury or illness, then any refund will be issued in line with the policy above.
- If your child needs to leave Sports Plus in the event of an injury/illness or for any other reason no refund will be issued.
- Christians in Sport is covered by public liability insurance, but this does not include cover for cancellation, personal accident/injury, or loss of possessions. Therefore, if you feel additional insurance is necessary you should make your own arrangements.
- Christians in Sport reserves the right to send home anyone who persistently contravenes the Respect Pledge or if a single incident is deemed serious enough; in the event of which no refund will be given.
- Christians in Sport reserve the right to cancel a booking should it be discovered that false information has been given on the booking form or the child is not considered suitable to attend Sports Plus.